

Reservations

To make a reservation for a trip, please call (562) 865-7433 between 9:00 a.m. - 5:00 p.m., Monday - Friday.

Identify yourself by giving the agent your name, I.D. number, destination, and the number of packages you plan to carry.

If you are disabled, please indicate any special equipment, such as a cane, walker, or wheelchair, and if you will be accompanied by an attendant. **Please make your reservations for your pick up and return trip at the time of your initial call.**

THERE IS A GREAT DEMAND FOR THIS SERVICE. PLEASE MAKE RESERVATIONS AT LEAST 48 HOURS BEFORE YOUR TRIP.

Dial-A-Ride cannot guarantee on-time service for reservations made less than 48 hours in advance. Same day service is not available. Reservations may be made seven days in advance.

Attendants

Members may have up to two adult attendants accompany them at no charge. Adult attendants must enter and exit at the same location as the member.

Rides Outside Service Area

Some residents may qualify for Access Services, offering county-wide transit for those unable to use buses. For information, please call (800) 431-7882.

What is Dial-A-Ride?

Dial-A-Ride offers curb-to-curb transportation for Bellflower residents 55 years or older, and disabled persons of any age.

This service can be used for any purpose within the city limits, and for medical trips within the boundaries shown on the map inside the brochure.

Membership

Bellflower residents meeting either the age or disability requirements must complete a short application and obtain a photo I.D. card at Bellflower City Hall, 16600 Civic Center Drive. Please bring proof of residency, age and/or disability. If you do not have transportation to city hall, you can call Dial-A-Ride for a free membership ride.

Hours of Service

Dial-A-Ride services are available to members Monday through Friday from 9:00 a.m. - 5:00 p.m.

The service does not operate on New Year's Day, Martin Luther King, Jr. Day, Presidents' Day, Memorial Day, July 4th, Labor Day, Veterans Day, Thanksgiving Day, Christmas Eve, Christmas Day, and New Year's Eve.

Fare

A one-way fare of 50¢ is charged for trips within the city limits and to Cerritos College. Medical trips outside the city are \$2 one way.

CITY OF BELLFLOWER

DIAL

★ A ★

RIDE

Senior & Disabled
Transport



for reservations, call
865-7433

Guidelines

- Please be on time and visible outside the pick up location. Vans must stay on the street and are not allowed to enter driveways. Drivers are not allowed to help you in or out of your residence.
- Drivers must leave your pick up location if you are not present for your ride within 3 minutes of their arrival.
- Drivers may arrive five minutes before your pick up time and up to 15 minutes after, before they are considered late.
- Allow plenty of time for pick up before your appointment.
- Drivers are not authorized to take you to any destination other than the one requested at the time of your reservation.
- Carry exact change. Drivers cannot make change.
- Please limit yourself to four parcels. Drivers may not carry parcels into your destination.
- No smoking, eating or drinking in the vehicles.
- Drivers are authorized to refuse service at their discretion.
- Drivers may not accept tips.

Service Area

- Dial-A-Ride will go to destinations within the City of Bellflower for any purpose for a charge of 50¢ each way.
- Outside Bellflower city limits, Dial-A-Ride may be used for medical trips only, for a charge of \$2.00 each way. Please refer to the map to see if your destination is within the service area.

