



## Guidelines

- Allow plenty of time for pick up before your appointment.
- Drivers may arrive five minutes before your pick up time and up to 15 minutes after, before they are considered late.
- Drivers are not authorized to take you to any destination other than the one requested at the time of your reservation.
- Please be on time and visible outside the pick up location. Vans must stay on the street and are not allowed to enter driveways. Drivers are not allowed to help you in or out of your residence.
- Carry exact change. Drivers cannot make change.
- Please limit yourself to four parcels. Drivers may not carry parcels into your destination.
- No smoking, eating or drinking in the vehicles.
- Drivers are authorized to refuse service at their discretion.
- Drivers may not accept tips.

## Service Area

- Dial-A-Ride will go to destinations within the City of Bellflower for any purpose for a charge of 50¢ each way.
- Outside Bellflower city limits, Dial-A-Ride may be used for medical trips only, for a charge of \$2.00 each way. Please refer to the map to see if your destination is within the service area.

